

# Fortune 500 Company Solved Its Shipping Challenges with PS/Ship

Learn how one national real estate company uses PS/Ship to reduce inefficiencies in offices around the country, saving time and money.

As a real estate trust with properties in 36 states, this Fortune 500 company\* is involved in the development, building and management of various large-scale operations. Like most corporations, it has digitized as much as possible, but a fair amount of physical shipping is necessary. That makes an efficient shipping and carrier invoice management process absolutely vital.

## Summary

This F500 company saves time and money with PS/Ship by:

- Eliminating shipping account management and user access management
- Ensuring costs are allocated to the correct cost centers for every shipment
- Streamlining back-office processing for invoices
- Using pre-verified addresses to ensure packages get delivered and avoid change fees

## Secure Account Management & User Access

### THE CHALLENGE

A major issue the company ran into was managing access to hundreds of shipping accounts, which required constant user management and password resets. Worse, former employees still had access to company-sponsored shipping accounts long after they left.

**"Managing shipping accounts took valuable time and was a constant annoyance,"** says the company's director of purchasing. **"And with our previous system, former employees could still log in and process shipments,** and we wouldn't know about it until after the fact. We may not even find it until we did a complete audit a year later."

### THE SOLUTION

**PS/Ship software eliminated the manual management of users and the ability for former employees to take advantage of the system** by continuing to log in and process unauthorized shipments. By integrating the shipping process with the enterprise HRIS, users were automatically assigned access to the appropriate shipping accounts for cost allocation — and when they left the organization, they were automatically blocked from shipping.

**"Now we are able to control who has access to those accounts automatically** because it has to come through our corporate network where we have validated that they are 1) an employee, and 2) that they're authorized to make that expenditure and do that work," the director says. **"This goes beyond cost savings and also provides peace of mind."**

**"One of the best things that PS/Ship has allowed us to do is clean up our invoicing."**

**DIRECTOR OF PURCHASING, FORTUNE 500 REAL ESTATE COMPANY**



# Efficient Invoice Processing & Proper Cost Allocation

## THE CHALLENGE

One of the company's biggest pain points was the disconnect between the systems used to create shipments and the company's financial system. Employees could create shipments without providing critical departmental charge information, which made it impossible to properly allocate carrier invoices when received.

This disconnect, paired with disparate back-office processes across their offices, led to labor inefficiencies and mystery charges, both negatively impacting the company's bottom line.

## THE SOLUTION

With PS/Ship, employees are required to pick from a pre-validated list of department/project costs pulled directly from the company's financial system. **This data, along with PS/Ship's automated invoice retrieval and pre-processing, helped save the company time and money on invoice processing.**

"One of the best things that PS/Ship has allowed us to do is clean up our invoicing," the director says. "Every week now, department heads receive a report that provides the details they need to see to know that all the shipments are authorized, and the invoices can be paid. **This has streamlined back-office processing of invoices exponentially.**"



# Verified Addresses & Reduced Fees

## THE CHALLENGE

With hundreds of locations across the country, the company was often saddled with fees for address changes or mis-delivered shipments. Time spent managing corporate addresses in a distributed shipping environment was an impossible task.

"There's always going to be some level of human error — someone forgets a suite number or types the wrong postal code," the director says. **"And before we began using PS/Ship to manage corporate shipping addresses, those mistakes wouldn't get caught and we would incur fees."**

## THE SOLUTION

With verified addresses stored in PS/Ship, end users now default to addresses that have already been verified and authenticated by the carrier.

"It makes it nearly impossible to send something to the wrong address, which is huge for us," the director says. **"This has helped us cut back immensely on mis-shipments and charges for address changes."**



# Tailored to Corporate Shipping Needs

## THE CHALLENGE

Carrier-designed shipping systems often fall short in terms of meeting the needs of distributed corporate entities that manage hundreds of locations and users.

**"Operating from so many field locations with so many personnel doing occasional shipments presents purchasing system and shipping challenges for our industry and are probably not uncommon to others,"** the director says.

## THE SOLUTION

PS/Ship is a cloud-based software solution that can be easily tailored to a company's processes. This Fortune 500 company was able to use PS/Ship's tools to meet the unique needs of shipping in distributed environments.

**"The PS/Ship team has really taken the time to work with us and thoroughly listen to what the issue is that we're trying to solve,"** the director says. **"They have provided things within their system that really make it work for our company and its unique set of challenges."**

PS/Ship is a shipping management software that makes shipping, invoice processing and package tracking faster, easier and less expensive. **PS/Ship customers save up to 30%** on their total cost of shipping.